

TELANGANA UNIVERSITY
S.S.R. DEGREE COLLEGE, NIZAMABAD (C.C:5029)
SEM-V INTERNAL ASSESSMENT - 1 QUESTION BANK
Management Information System (MIS)

Part-A: Multiple Choice Questions (25)

1. MIS stands for

- A) Management Information System
- B) Marketing Information System
- C) Management Internet Service
- D) Market Intelligence System

Answer: A

2. The main purpose of MIS is

- A) Entertainment
- B) Decision Making
- C) Manufacturing
- D) Selling

Answer: B

3. Which is part of decision-making process?

- A) Planning
- B) Analysis
- C) Implementation
- D) All of the above

Answer: D

4. MIS provides information to

- A) Customers
- B) Managers
- C) Suppliers
- D) Government

Answer: B

5. System approach involves

- A) Ignoring problems
- B) Identifying and solving systematically
- C) Increasing cost
- D) Advertising

Answer: B

6. Information System consists of

- A) People
- B) Technology
- C) Data
- D) All of the above

Answer: D

7. Which supports managerial decision making?

- A) DSS
- B) Payroll
- C) Billing
- D) Attendance

Answer: A

8. MIS helps managers in

- A) Personal decisions
- B) Business decisions
- C) Family decisions
- D) Political decisions

Answer: B

9. Effectiveness means

- A) Doing the right things
- B) Doing cheaply
- C) Slowly
- D) Nothing

Answer: A

10. Efficiency means

- A) Minimum resources
- B) Wasting time
- C) Increasing cost
- D) Ignoring quality

Answer: A

11. ERP stands for

- A) Enterprise Resource Planning
- B) Enterprise Research Planning
- C) Employee Resource Planning
- D) Electronic Resource Process

Answer: A

12. ERP integrates

- A) Different departments
- B) Only finance

- C) Only HR
- D) Only marketing

Answer: A

13. E-commerce means

- A) Electronic Commerce
- B) Electronic Communication
- C) Electronic Cash
- D) Electronic Control

Answer: A

14. Example of E-business

- A) Online Banking
- B) Farming
- C) Fishing
- D) Mining

Answer: A

15. Benefit of ERP

- A) Data duplication
- B) Better coordination
- C) Higher errors
- D) Delay

Answer: B

16. DSS stands for

- A) Decision Support System
- B) Data Storage System
- C) Digital Security System
- D) Decision Service System

Answer: A

17. Business Intelligence is used for

- A) Data analysis
- B) Cooking
- C) Painting
- D) Driving

Answer: A

18. Important in Advanced MIS

- A) Security
- B) Pollution
- C) Agriculture
- D) Tourism

Answer: A

19. Process management helps in
- A) Improving business performance
 - B) Reducing customers
 - C) Increasing errors
 - D) None

Answer: A

20. Security in MIS protects
- A) Information
 - B) Furniture
 - C) Vehicles
 - D) Buildings

Answer: A

21. Collaboration means
- A) Working together
 - B) Working alone
 - C) Fighting
 - D) Sleeping

Answer: A

22. Web 2.0 supports
- A) User interaction
 - B) Agriculture
 - C) Mining
 - D) Construction

Answer: A

23. Social media impacts
- A) Business communication
 - B) Rainfall
 - C) Mountains
 - D) Rivers

Answer: A

24. Pitfall in MIS development
- A) Poor planning
 - B) Good communication
 - C) Proper testing
 - D) Teamwork

Answer: A

25. Soft spots in planning lead to
- A) Design problems
 - B) Success

C) Profit only

D) No change

Answer: A

Part-B: Fill in the Blanks (25)

1. MIS stands for _____ (Management Information System)
2. MIS supports _____ (decision making)
3. Organization structure influences _____ (MIS)
4. (Problem-solving) _____ follows the system approach.
5. Managers use MIS for _____ (planning)
6. DSS stands for _____ (Decision Support System)
7. Information systems help in _____ (decision making)
8. Efficiency means using minimum _____ (resources)
9. Effectiveness means doing the _____ (right things)
10. MIS provides information to _____ (managers)
11. ERP stands for _____ (Enterprise Resource Planning)
12. (ERP) _____ integrates different departments.
13. E-commerce means _____ (Electronic Commerce)
14. E-business uses the _____ (Internet)
15. E-collaboration improves _____ (teamwork)
16. Business Intelligence helps in _____ (data analysis)
17. DSS supports managerial _____ (decisions)
18. (Security) _____ protects information.
19. Advanced MIS _____ (improves business performance)
20. Process management increases _____ (efficiency)
21. Collaboration means _____ (working together)
22. Web 2.0 _____ (promotes interaction)
23. Social media _____ (affects business processes)

24. Poor planning leads to_____ (design problems)

25. Fundamental weakness is a _____(pitfall in MIS development)

Part-C: Long Answer Questions (10)

1. Explain the role of MIS in an organization.
2. Explain the decision-making process and how MIS supports decision making.
3. Explain the objectives of MIS.
4. Explain decision making in the management function.
5. What is ERP? Explain with an example. How does ERP help MIS?
6. Explain the methods used in developing MIS.
7. What is Business Intelligence (BI)? Explain its importance.
8. Discuss the role of MIS and DSS in the decision-making process.
9. Explain the pitfalls in the development of MIS.
10. Explain how social media impacts decision making.