

**Faculty of Business Management****BBA I-Year CBCS-II Semester Regular Examinations –June/July, 2022****PAPER: Organizational Behavior**

Time: 3 Hours

Max Marks: 80

**Section-A**I. Answer any *five* of the following (5x4=20 Marks)

1. Concept of OB
2. Leadership continuum
3. Group Cohesiveness
4. Change agent
5. Morale
6. Organizational effectiveness
7. Managerial grid
8. Power and politics

**Section-B**

II. Answer the following (5x12=60 Marks)

9. (a) Explain the importance and historical development of Organisational Behaviour

(OR)

(b) What is Perception? Explain the factors influencing perception

10. (a) Explain the Hergberg's Two factor theory of motivation

(OR)

(b) Explain the determinants of Leadership and types of leadership

11. (a) Explain the different types of teams and its constraints

(OR)

(b) Describe the importance of Transactional Analysis in Team development

12. (a) Describe the various models of organizational change

(OR)

(b) Describe the factors to resistance to change and how to overcome them

13. (a) What is organizational culture? Explain the factors of organizational culture

(OR)

(b) Explain the determinants of organizational effectiveness

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**Section-A**

- I. Answer any *five* of the following questions (5x4=20 Marks)
1. Organizational Behavior
  2. Leadership
  3. Groups and its types
  4. Reasons for change
  5. culture
  6. perception
  7. Concept of Motivation
  8. Group dynamics

**Section-B**

- II. Answer the following questions (5x12=60 Marks)
9. (a) Explain the factors influencing Organizational Behavior  
(OR)  
(b) Write the Stages of Personality Development
- 10.(a) Explain the Abraham Maslow's Need Hierarchy Theory of Motivation  
(OR)  
(b) Explain any Two Theories of Leadership
- 11.(a) Brief formation of Groups  
(OR)  
(b) Discuss about Johari Window
- 12.(a) Explain change and types of changes  
(OR)  
(b) Discuss the causes of change and dealing with resistance
- 13.(a) Distinguish between organizational culture and climate  
(OR)  
(b) Explain about conflicts and managing conflicts.

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