

TELANGANA UNIVERSITY
S.S.R. DEGREE COLLEGE, NIZAMABAD (C.C:5029)
V SEMESTER INTERNAL ASSESSMENT I EXAMINATIONS
MANAGEMENT INFORMATION SYSTEMS QUESTION BANK

I. Multiple choice Questions

1. Which of the following helps in understanding MIS? [d]
a. Impact b. value chain c. value addition d. All the above
2. The different levels of management includes _____ [d]
a. Strategic management b. Tactical management c. Operational management d. All the above
3. The low level planning is also called as _____ [a]
a. Operational planning b. Tactical planning c. Strategic planning d. All the above
4. _____ is concerned with the requirements of system [b]
a. PER b. PIR c. RIP d. IRP
5. _____ determines the information and support provided to the user [c]
a. Computer performance b. Compliance audit c. Service level monitoring d. None of the above
6. The sub processes of information security are _____ [d]
a. Plan process b. User process c. Development process d. All the above
7. _____ acts as the basis for planning an activity [c]
a. Data analysis b. Data concept c. Decision making d. None of the above
8. Which of the following are the features of decision making? [c]
a. Continuous process b. Wider scope c. Both a & b d. All the above
9. The process of implementing the new ideas is called as _____ [b]
a. Invention b. Innovation c. Retention d. Deception
10. _____ refers to all the equipments and devices required for data processing [a]
a. Hardware b. Software c. Electrical d. None of the above
11. _____ is capable of providing assistance to the users as expert advice [c]
a. DSS b. EIS c. ES d. ERP
12. _____ is an example of the process control system [a]
a. Petroleum refinery b. supplying business c. Marketing d. None of the above
13. _____ is a combine of cross functional information system [d]
a. Process control system b. Transaction processing system
c. Operation support system d. Enterprise collaboration system
14. _____ is employed by tactical level manager and strategic level managers [b]
a. Expert system b. Management support system
c. Transaction processing system d. None of the above
15. _____ supports the managers in decision making process [a]
a. MIS b. ECS c. PCS d. ES
16. _____ helps the senior manager in making strategic decisions [c]
a. Operation support system b. Enterprise collaboration decisions
c. Executive information system d. All the above
17. _____ decisions are taken by top-management [b]
a. Tactical b. Strategic c. Operational d. Making
18. _____ decision consists of both structured and unstructured elements [c]
a. Programmed b. Non-programmed c. Semi-programmed d. Support
19. _____ are the users that include non-management members [a]
a. Knowledge workers b. Decision makers c. Senior managers d. None of the above
20. _____ combines the traditional financial measures and non-financial measures [d]
a. Support system b. Enterprise system c. Process MIS d. Balanced MIS
21. Which of the following are responsible for managing an organization? []
a. CIO b. IT Professional c. Both a & b d. None of the above

